



CONNECTING TO
UIUCNET
WIRELESS
THROUGH
QUICKCONNECT

Checklist

To use UIUCnet Wireless through QuickConnect, you will need:

- Your Network ID (NetID) and Active Directory password
- Wireless networking card (802.11b compatible)
- Connection to UIUCnet Wireless with a “good” or “excellent” signal strength
- Web browser (SSL-compatible -- most web browsers will work)

Open your web browser and go

Connecting to the network through UIUCnet QuickConnect is simple:

- Open a web browser
- Enter a http:// URL such as <http://www.uiuc.edu/>

You'll be redirected to the QuickConnect login screen.

- Click the Login button.
- Enter your Network ID and your Active Directory password.

In about 5 seconds, you'll be connected to the network.

A renewal pop-up window will appear (unless your browser blocks it.) Once an hour, the pop-up will automatically renew your connection until you close it or log out.

What you can and can't do with UIUCnet QuickConnect

UIUCnet QuickConnect is designed for simple access to common services which do not distribute passwords in unencrypted form. However, some network activities can only be performed through the VPN.

UIUCnet QuickConnect will allow:

- Web browsing
- Access to CITES EdTech classware servers
- Common CITES services, such as Express Email and NetFiles
- Some instant messaging clients (including AIM and MSN Messenger)
- WebDAV for file access

QuickConnect also allows secure protocols, including:

- SSH for shell sessions
- SFTP for file transfer
- Secure POP/IMAP for email

The easiest way to know whether QuickConnect will work for an activity is to try it. If it doesn't work, you probably need the VPN.

Need help?

For more help contact the CITES Help Desk.

- Phone 217-244-7000
- Email consult@uiuc.edu
- Walk in at 1211 DCL, 1304 W. Springfield, Urbana (from 8:30 a.m. to 5 p.m.)

Please call in advance to make an appointment, and allow *at least 30* minutes of time for the diagnosis and troubleshooting process.

Wireless web site: <http://wireless.uiuc.edu/>

FAQ and quick troubleshooting

Turn this page over. Many of the most frequently-asked questions are answered on the back!

QUICKCONNECT
FAQs**What is UIUCnet Wireless?**

UIUCnet Wireless is a wireless network accessible in several campus buildings.

For a complete list of locations, go to <http://www.cites.uiuc.edu/wireless/locations.html>.

What kinds of computing devices can be used on the wireless network?

- Laptops
- Handheld computers with Windows CE or Palm OS

What kind of wireless card do I need?

You need a wireless network card that is compatible with the 802.11b wireless standard. An easy rule of thumb is to be sure to purchase a Wi-Fi certified wireless card.

Do I need special software?

Not for UIUCnet QuickConnect. All you need is an SSL-compatible web browser. (Most web browsers are SSL-compatible.)

However, if you need to do a type of networking that isn't supported by UIUCnet QuickConnect, you'll need the VPN software (available at <http://wireless.uiuc.edu>.)

What is my login and password?

Use your NetID and Active Directory password (also used for NetFiles, the campus VPN, and more).

If I have a virus, can I still use UIUCnet Wireless?

No. You should contact the CITES Help Desk for assistance with removing the virus from your computer.

I can't get to UIUCnet Wireless.

Try this quick checklist:

Does your network connection indicate that it has a "good" or "excellent" signal strength? If not, try moving to a different spot.

Does your network card indicate that it's connecting with the UIUCnet wireless network? If not, try selecting UIUCnet from the list of available networks in your card's software. (This is sometimes called a SSID, ESSID, or Net Name.)

Can you connect to <http://wireless.uiuc.edu/>? If not, check that your network card is configured to get its IP address from a DHCP server.

I'm on UIUCnet Wireless but I can't go to the Internet.

Try this quick checklist:

Can you contact <http://wireless.uiuc.edu/> but not <http://www.uiuc.edu/> ?

Try logging out of QuickConnect. Then go to <http://www.uiuc.edu/> to visit the login screen again.

Did you move between buildings with your laptop since connecting to QuickConnect?

If so, try unplugging your wireless card, waiting 30 seconds, and plugging it in again. Try to visit a <http://> website and, if prompted, log in again.

If that doesn't work, contact the CITES Help Desk for assistance with DHCP lease renewal.

Want more info?

Contact information for the CITES Help Desk is available on the other side of this handout.